



Partnering with the Impact Center at FPG's Site Team: What to expect



WHAT IS YOUR IMPACT CENTER AT FPG SITE SUPPORT TEAM?

A team of two Implementation Specialists that partner with your Triple P Region to provide proactive and responsive implementation support for scaling the Triple P System of interventions within your community.



GOAL

As part of the NC Triple P Support System, our goal is to support local leaders' and partners' development of resources, abilities, and performance to sustain successful scale-up of Triple P.



DIRECT SUPPORT OPPORTUNITIES

To tailor participation in support as expected in the Agreement Addenda, the Impact Center at FPG offers two tiers of direct implementation support as well as universal support opportunities. Selection of support tier is mutually determined based on the LIA's support needs and preferences and is re-evaluated every 6 months. Universal support opportunities are available to all Triple P



WHAT DOES OUR IMPLEMENTATION SUPPORT LOOK LIKE?



Identifying existing community strengths and ongoing opportunities for development, through

- Building collaborative relationships
- Using mixed method assessment processes (interviews, assessments, and record reviews)
- Collaboratively developing goals and strategies to improve local implementation capacity and performance



Leveraging existing strengths and developing new resources and abilities

- Using shared, measured risk-taking to facilitate improvement processes
- Planning concrete steps together
- Sharing responsibility and ownership of action items
- Strengthening and building teams' and organizations' abilities to be productive and effective in order to achieve community outcomes
- Using a variety of interactive tools, resources, facilitation, and learning activities



Strengthening leaders and teams' abilities to facilitate more effective change in their own organizational and systems environments, in response to shifting needs and demands, for successfully and sustainably achieving Triple P community goals



Communicating with, providing feedback to, and supporting the intentions, requirements, and needs of statewide funders, policymakers, Triple P America, and other support partners



Reinforcing existing community relationships with stakeholders and partners while brokering additional support as needed from new partners



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Tier	Description	Format
INTENSIVE BROAD-FOCUSED SUPPORT	<ul style="list-style-type: none"> Typically entails <u>regular, ongoing support</u> with a <u>comprehensive focus</u> on community capacity to scale-up Triple P (conceptually similar to a Level 4 Triple P approach). Generally a good fit for sites <u>starting up their initiatives, revamping their initiatives/planning on changes requiring broad consideration</u>, or generally wanting to focus broadly across community resources and abilities to scale-up Triple P; and who are willing and able to commit <u>time and effort</u> to regular support. 	<ul style="list-style-type: none"> Up to 12 onsite days/year Up to 24 distance supports/year Community Capacity Assessments every 6 months 6-month check-in to evaluate fit
BRIEF NARROW-FOCUSED SUPPORT	<ul style="list-style-type: none"> Typically entails <u>episodic support on discrete areas</u> of community capacity to scale-up Triple P or discrete Triple P scaling challenges as indicated by site needs (conceptually similar to a Level 3 Triple P approach). Generally a good fit for <u>established sites</u> with broad community capacity already in place and support needs related only to discrete topics; or for sites who are <u>only able to engage in episodic support</u> on discrete topics due to time-limited contextual challenges, needs, or preferences. 	<ul style="list-style-type: none"> Up to 6 onsite days/year Up to 12 distance supports/year Community Capacity Assessments every 6 months 6-month check-in to evaluate fit
UNIVERSAL SUPPORT	<ul style="list-style-type: none"> Broadly applicable <u>support information and resources</u> provided to participants in group settings or accessed by participants independently for their own use and application. All LIAs receive this support. 	<ul style="list-style-type: none"> NCLC & Office Hours Support Webinars (e.g., IDA track) ICTP Online Simulation Lab ICTP Communications activities

WHAT DO LIAS RECEIVING SUPPORT DO?

LIAs engage in their selected tier of support by:

- Ensuring leaders and staff engage in ongoing relationship building, assessment, and collaborative goal setting activities to guide the work over time
- Ensuring implementation team members and other leaders are engaged in regular in-person meetings, web-conferencing and other support and performance activities
- Participating in implementation capacity assessments every 6 months to track progress and inform ongoing action plans at each level of the NC Triple P System
- Providing data on a regular basis to help us monitor and improve our support processes
- As possible and agreeable, sharing local Triple P outcome data with us to help better understand the impact of our support processes
- Applying acquired implementation skills, resources, and abilities into your day-to-day work across the Triple P Region
- Ensuring organizational and community leadership remains actively engaged in the support process, including regular participation in support activities as available or needed and consistently demonstrating support for the shared change processes
- Participating in collaborative problem-solving to identify and determine strategies to address adaptive challenges in the work
- Locally facilitating assessment, capacity building and performance support with your own local service agencies using acquired skills, resources, and abilities from the support process