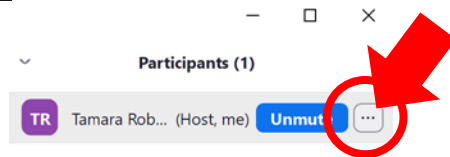


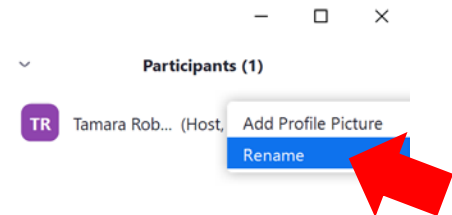
Welcome!
As you settle in, please feel
free to edit your name to
include your region and/or
your agency.



1. Click the “Participants” option in
your Zoom toolbar



2. Toggle over your name
and click the three dots
that appear next to the
unmute button



3. Choose the “Rename”
option to change your
display name



NC CHILD WELFARE TRIPLE P LEARNING COLLABORATIVE

Presenters:

Kimberly Maloney, Impact Center at UNC's FPG Institute
Tamara Roberson, Impact Center at UNC's FPG Institute
Libby Throckmorton, Catawba County Partnership for Children
Jason Mahoney, Wake County Human Services

September 20, 2023

What to Expect Today

Welcome and Connection Activity

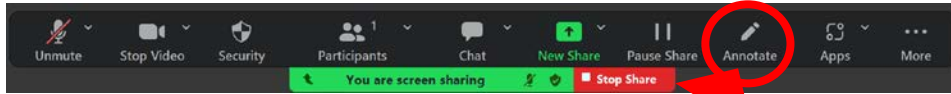
Recap June 28th Learning Collaborative Session

NC DSS Agency Triple P Program Panel Session

Q&A Session

Wrap-Up

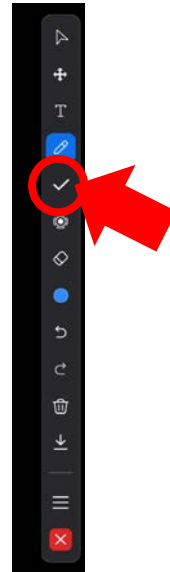
Zoom Annotation Feature



1. Click the “Annotate” option in your Zoom toolbar

2. The Annotate Toolbar should appear on the left, right, bottom or top of your screen

Click the checkmark option in the Annotate toolbar



3. Choose a stamp shape



Connection Activity



June 28th CWLC Recap

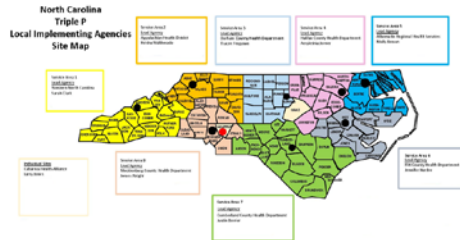
Triple P in NC: Overview & Connections

NC Child Welfare Learning
Collaborative
June 28, 2023



Regional Meet & Greet Activity

Use the poll to select your region & enter
your region's breakout room.



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THE IMPACT CENTER at FPG



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ICTP
Implementation
Capacity for Triple P

Guiding Questions for Conversation

Community Landscape

- What Triple P interventions are available in my community?
- Who offers those services? And what does their referral process look like?
- Are there DSS organizations within the region that offer Triple P? What does Triple P implementation look like for those organizations?

DSS Staffing

- Which staff have parents that could benefit from Triple P?
- Does the staff have the capacity (skills and time) to deliver Triple P to families? (What other job duties does the staff have? Interest in parenting support/building parents' skills? Time to engage in peer support and coaching?)
- How many staff could deliver Triple P? (Research shows that at least 3 staff trained leads to 9 times greater chance of sustainability.)

LIA Strategic Plans and Decision-Making

- How does the LIA make decisions on who is trained in Triple P?
- What are the requirements of practitioners and agencies that are trained in Triple P?
- What support does the LIA offer to practitioners and agencies?

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DSS Agency Triple P Program Panel Session



Libby Throckmorton

Program Manager

Catawba County Partnership for
Children

DSS Agency Triple P Program Panel Session



Jason Mahoney

Child Welfare Program Manager
Wake County Human Services

Triple P

Wake County Human Services

*It's all about
making Triple P
work for you.*



History of Triple P in Wake

2013

- John Rex Endowment (JRE) awarded a 1 year planning grant to Project Enlightenment
- A cross-agency committee wrote an Implementation Grant Proposal

2014

- JRE awarded \$1.2 million grant to lead agency Project Enlightenment, to coordinate the community-wide implementation of Triple P
- 15 Partners, WCHS is the largest partner

2015

- Staff Training



History of Triple P in Wake

2016

- Project Enlightenment awarded \$765k Sustainability Grant (JRE)
- Wake Triple P Collaborative selected for implementation and sustainability support from Frank Porter Graham Child Development Institute (supported by Duke Endowment)

2017

- Wake County Human Services initiated a Triple P "Re-Engagement & Implementation Plan"

2018

- Revitalized the Wake Triple P Leadership Team
- Service implementation and supervision
- Staff turnover

2019

- New hire training

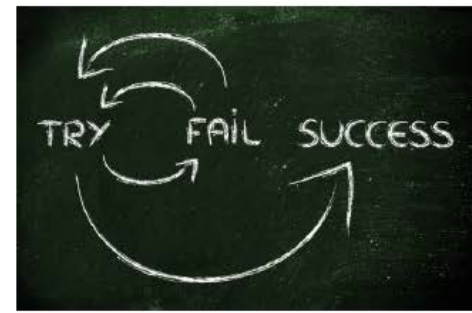


The Perfect Storm: Early Implementation

- Lack of preparedness prior to Triple P training roll-out
 - Selected training levels not conducive to position responsibilities
 - Practitioners & Supervisors not adequately prepared
- Unclear practitioner expectations post-training
- Lack of knowledge & ability to provide support after training on:
 - How to dovetail Triple P with other CW responsibilities
 - How to adapt Triple P to CW population, while maintaining fidelity to the model
- Multiple changes in executive leadership and ongoing competing priorities

Outcome: Approximately 90% of trained staff did not consistently provide interventions, turn in data or attend peer support groups.

Lessons Learned



- ✓ Need investment from Executive Leadership
- ✓ Need improved agency leadership structure
- ✓ Have conversations about competing priorities in Child Welfare
- ✓ Consider personal qualities and performance when selecting staff to train
- ✓ Determine expectations and accountability measures for implementation
- ✓ Focus implementation on early wins, first
- ✓ Provide supervision and support to staff to work through challenges due to client barriers (i.e.: transience, engagement, interest, capacity)
- ✓ Find other ways to get the Triple P message across to consumers
- ✓ Consider what sustainability might look like

Re-Engagement & Implementation



*Triple P
for Practitioners*

“ Triple P is one of the only
evidence -based parenting
program available worldwide,

*founded on over 30 years of clinical
and empirical research.* ”

Re-Engagement Kick-off / Retreat

November 2017

- Executive Leadership Message
 - Renewed commitment to Triple P
 - Triple P and Child Welfare Program Development Plan
- History, Rationale & Expectations for Utilization
- Provided Toolkits & Resources
- Training on Triple P in conjunction with other tools and initiatives
- Review of Supervisory Monitoring & Support Expectations
- Reviewed Outcome Data Reports
 - Monthly, Quarterly, Annually

Implementation Support

- Project Enlightenment
 - Provides the coordination for the Wake Triple P Coalition
 - Quarterly meetings for Wake County partners
- Frank Porter Graham Child Development Institute
 - Quarterly Implementation Drivers Assessments (IDA)
 - Provides a tool to measure our progress
 - We're using IDA as a template in developing best practice protocols
 - Provides accountability within our team



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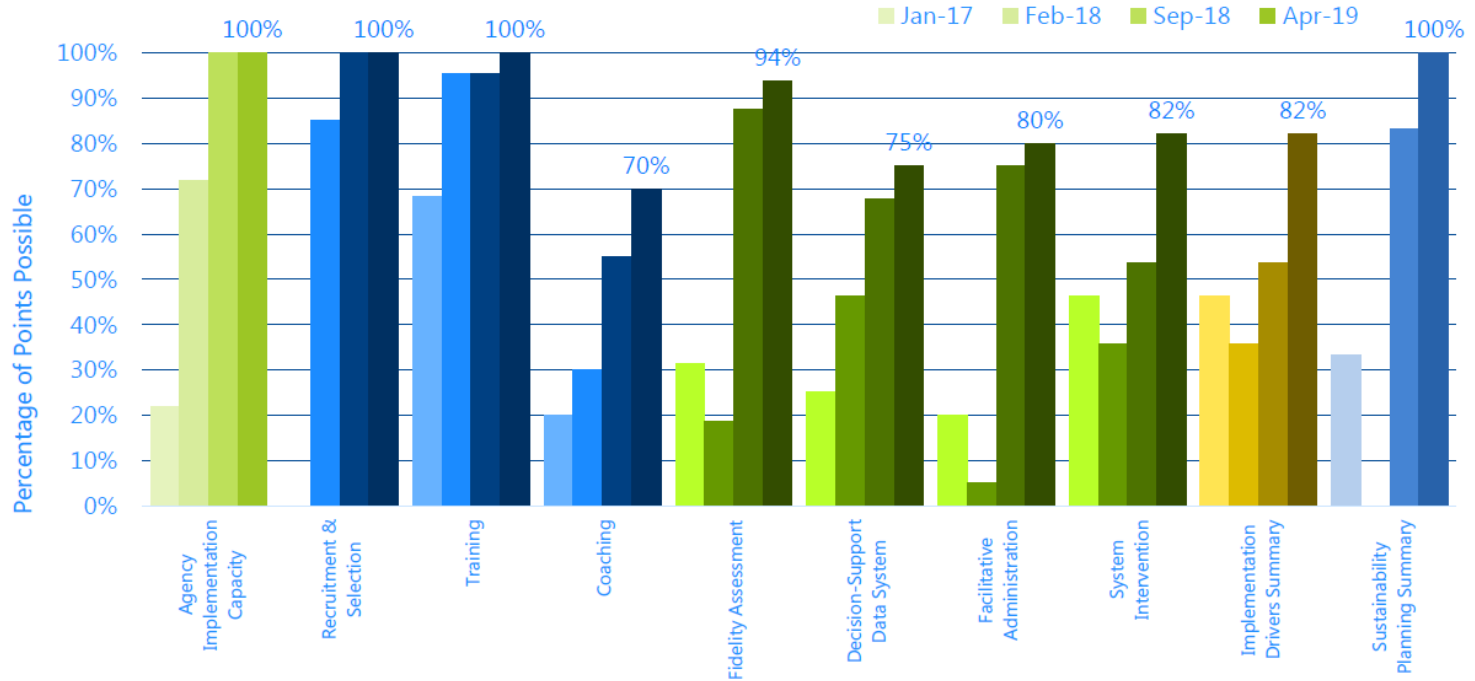


ICTP

Implementation
Capacity for Triple P

WCHS Improvement Data

Implementation Drivers Assessment for Triple P Raleigh Triple P Coalition: Wake County Human Services



Applying the Lessons Learned: Targeted Implementation Strategies

✓ Agency Implementation Capacity (~80% Improvement)

- Identified and engaged Executive Leadership, with authority to create change in support of Triple P
- Consistent communication with Executive Leadership
- Clearly identified Agency Implementation Team with useful experience and formal allocation of time/efforts; held monthly in-person meetings
- Identified the Supervisor role in supporting implementation
- Notebooks & documentation: purpose, goals, roles/responsibilities, authority, communications, sustainability

✓ Fidelity Assessment (~60% Improvement)

- Identified who was responsible for fidelity management
- Ensured selected supervisors had knowledge and commitment (auditing)
- Ensured practical and efficient fidelity assessments
- Ensures systematic completion of fidelity assessment reports
- Staff recognition for fidelity reporting

Applying the Lessons Learned: Targeted Implementation Strategies

✓ **Facilitative Administration (~60% Improvement)**

- Triple P embed into job descriptions and performance evaluations
- Formed the Agency Implementation Team
- Systematically solicit information from staff about the barriers and successes of implementing Triple P
- Systematic communication with Executive Leadership
- Quarterly Triple P Wake Coalition meetings @ Project Enlightenment

✓ **Sustainability Planning (~70% Improvement)**

- Participate in county/state-wide conversations about sustainability
- Systematic methods for disseminating Triple P Tip-Sheets
- Inclusion of Triple P materials into county budget

Applying the Lessons Learned: Additional Implementation Strategies

- ✓ Decided as an agency to focus efforts on Level 2 services
- ✓ Considered non-traditional approaches to service delivery: Triple P Canvassing Events during Child Abuse Prevention Month
- ✓ Used IDA developed by Frank Porter Graham as framework for strategic planning efforts
- ✓ Integrate at onset with new-hires at all levels

Results of Reengagement

Tip Sheet Interventions (*Child Welfare Division only*)

- 2017 – 32 Interventions
- 2018 – 91 Interventions
- 2019 – 95 Interventions *mid-year*

**Other Triple P strategies are utilized but may not be quantifiable



Staff & Consumer Feedback

Advantages

- Works with parents who have a desire and are ready for change
- Tip Sheets provide great ideas that are easy to understand
- Tip Sheets offer several choices, which is empowering to parents
- Provides additional “tools for your toolbox” that can be incorporated with other practices – wrap around services
- High quality
- Evidence –based

Challenges

- Intimidating and overwhelming to some parents
- Lack of follow through / follow-up
- Many children are not in the home which makes application more challenging
- Considerations for special populations: single parents vs 2 parents, ID

Anticipated Outcomes for WCHS Child Welfare

- ✓ Increased Safety of Child(ren)
- ✓ Increased Engagement Of Families
- ✓ Increased Placement Stability In Family/Kinship Care VS. Higher Levels of Care (TFC, Residential, etc.)
- ✓ Increased Knowledge & Skill Levels in Foster Families
- ✓ Increase Retention of High Quality Foster Parents
- ✓ Improved Shared Parenting
- ✓ Consistent Use of Evidenced Based Practices
- ✓ Improved Outcomes on CFSR Well-Being Indicators



Engagement = Results

The best outcomes
for children and their families occur when
good working relationships
exist between families, agency staff and
community partners

Break Time



Q&A Session



Please write your questions in the chat box and we will go in the order they are received



If you would like to ask a questions anonymously, feel free to direct message Tamara Robertson or Kimberly Maloney and they will ask the question of your behalf



If your questions is not answered, the panelist will receive the questions after today's session and will provide an answer that will be shared later

Accessing Support

- Your Lead Implementing Agency
- The DSS Implementation Support Specialist, Impact Center at FPG, Tamara Roberson, tamara.robertson@unc.edu
- Triple P America, Sara van Driel, sara@triplep.net

North Carolina Triple P Local Implementing Agencies Site Map

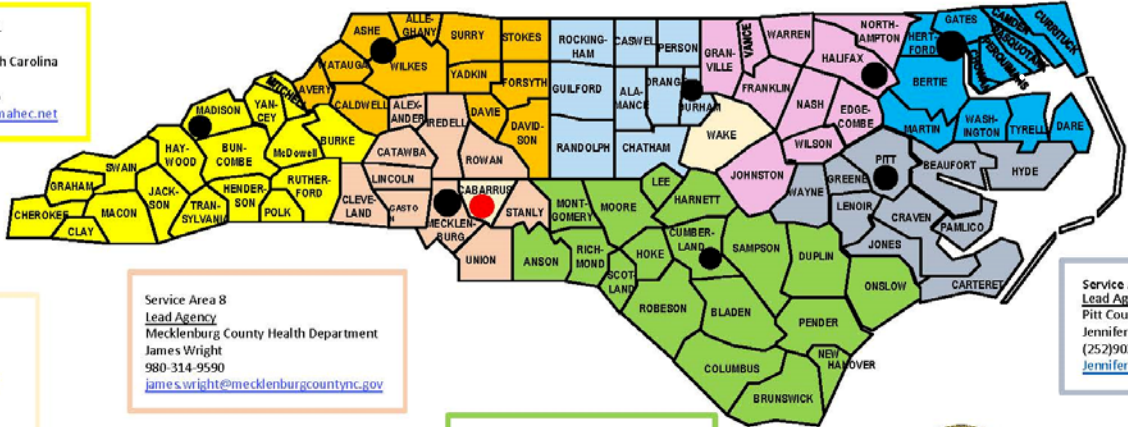
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NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**



What Questions Do You Have?



Thank you!

Reminder!

The [ICTP Child Welfare Resources page](#) has helpful information and tools including recordings and PPTs of all previous CWLCs.

Reach out to Tamara with any support needs!

Up next!

- Triple P Brief – September 2023
 - Call for Spotlights! Contact Tamara Robertson to be featured in upcoming Triple P Brief: tamara.robertson@unc.edu
- Child Welfare Learning Collaboration – November 2023

