

Systems Thinking for Co-Creation:

Exploring Locus of Responsibility for Implementation Capacity in Multi-Level Systems

Introduction

Successful implementation in complex, multi-level systems requires co-creation and collaboration. However, role ambiguity among stakeholders is an identified challenge (Aarons et al., 2014), particularly in terms of role functionality and expectations. This evaluation helped to identify role expectations of various co-creation partners in two community coalitions scaling and evidence-based system of parenting supports.

Methods

Investigators interviewed 32 agencies delivering Triple P in two North Carolina counties (medium-sized county: 14 agencies; large county: 19 agencies) on their perception of which co-creation partner is ultimately responsible for seven core implementation components (Metz & Bartley, 2012). If participants were unclear which partner was responsible for any given component, they could report “unknown”. Given the similarities of the community coalitions and their system partners, the data were combined and counts were transformed into pie charts for interpretation of responsibility for each core component.

In your opinion, who is ultimately responsible for...

Core
Implementation
Components

1. **Recruiting and selecting** practitioners well-suited to attend Triple P training and deliver Triple P
2. **Training** practitioners to deliver Triple P
3. **Ongoing coaching** to strengthen the skills and confidence of practitioners to deliver Triple P after accreditation
4. **Assessing the fidelity** or intended delivery of Triple P
5. **Gathering, sharing, and using data** to inform decisions and improve implementation of Triple P
6. **Improving the policies and practices inside the organization** to expand successes and reduce barriers to implementing Triple P
7. **Identifying and addressing larger county system needs and successes** to improve and sustain Triple P implementation

Co-Creation
Partners

- 1 Practitioner
- 2 Service Agency
- 3 Lead Agency
- 4 Triple P America
- 5 Unknown



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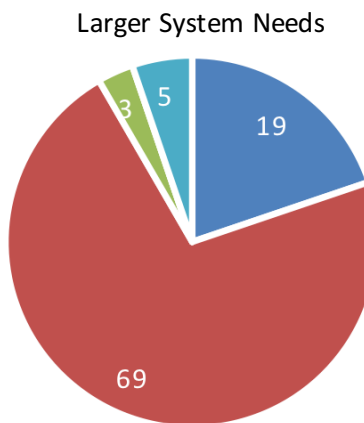
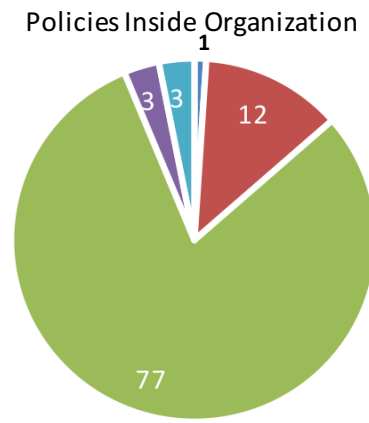
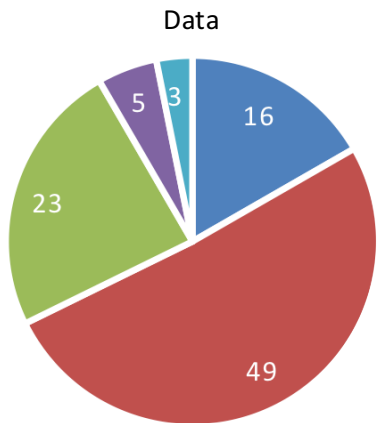
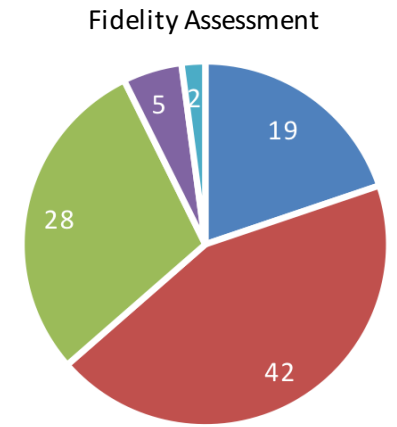
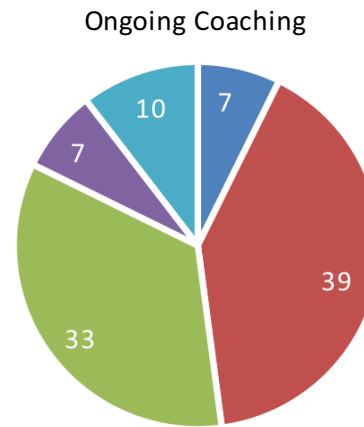
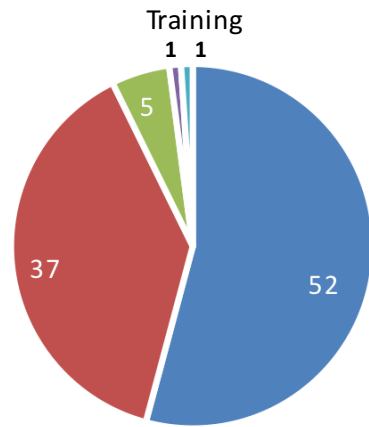
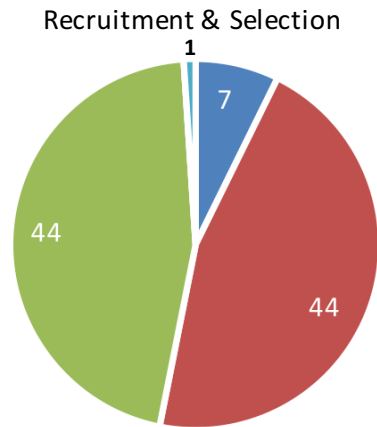
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Who is responsible for what? (n=96)



Takeaways & Future Considerations

Takeaways

- **Lead Agencies** and **Service Agencies** were the most frequently cited partner across all components, while **Practitioners** were the least cited.
- The greatest number of **Unknown** responses were provided for the **Coaching** component.
- The most consensus in responses provided for:
 - **Policies Inside Organization**
 - **Larger System Needs**
- The least consensus in responses provided for:
 - **Fidelity Assessment**
 - **Data**

Taking a Deeper Dive



- Would breaking down each component into responsibility for “doing”, “assessing”, and “ensuring” provide more clarity?

Future Considerations

- Ask about other co-creation partners, particularly state-level partners.
- How do we support role clarity within a system?
- Does locus of responsibility have an impact on local implementation capacity and performance?

Recruitment & Selection

